



The new road to Exhale Skin Body Spa post COVID 19. Please read the below. Your safety and our safety is our top priority.

How We Will Be managing Patients

We will be making some crucial changes in the manner we operate once we can re-open. This includes:

Staff and Practitioners will be temperature tested every day. ANY symptoms of illness in staff and practitioners will result in them staying home, reporting for testing and potential isolation for 14 days. Patients would then be cancelled potentially with very little or almost no notice. This would obviously be inconvenient for all but necessary for all our safety.

Staff will be practicing social distancing of 1.5m at all times where possible within the clinic. They will also be wearing personal protective equipment when necessary.

Patients are requested to attend our clinic alone please. There will be no exceptions to this, I am sorry.

Any high temperature or other signs of illness will immediately exclude the patient from entering the clinic and from treatment until cleared from illness.

A full government directed questionnaire needs to be completed before treatment can commence.

Once cleared for treatment, patients will be prepped and managed alone in their own treatment area.

Please make use of the hand sanitizer available at reception on your arrival.

Every surface including benches, beds and desks are wiped down between clients with hospital grade disinfectant spray.

Our relaxation lounge has been stripped back to only the bare essentials including the removal of reading materials for everyone's piece of mind.

All refreshments have been modified to include individually wrapped snacks and disposable cups.

We intend to limit contact to as short a time as possible, in order to do this some treatments may have to be managed in stages and some may not be able to be done at all at this moment in time.

There will be many changes noted by patients to our clinic environment all in attempt to completely eliminate any possible spread of COVID-19.

Whist this is regrettable it is also necessary, and we know you will understand

Much Love

Sara, Marie and the Exhale Team xx